

Title 15

UTILITIES

Chapters:

- 15.04 Sewers – General Provisions**
- 15.08 Sewage Collection System**
- 15.12 Application for Sewer Service**
- 15.16 Sewage Service Rates**
- 15.20 Sewer Service – Prohibited Acts**
- 15.24 Miscellaneous Provisions**
- 15.28 Water – General Provisions**
- 15.32 Application for Water Service**
- 15.36 Water Main Extensions**
- 15.40 Water Service Regulations**
- 15.44 Water Meters**
- 15.48 Water Rates**
- 15.52 Discontinuance of Water Service**
- 15.56 Responsibility for Water Equipment**
- 15.60 Fire Hydrants**
- 15.64 Water Service – Miscellaneous Provisions**
- 15.68 Water Service – Penalties**
- 15.72 Vacation Utilities Rates**

For statutory provisions regarding municipally owned utilities, see AS 29.48.020 et seq.; for provisions authorizing the exercise of power necessary to provide municipal sewer services, see AS 29.48.030(2).

Chapter 15.04**SEWERS – GENERAL PROVISIONS**

Sections:

- 15.04.010 Definitions.
- 15.04.020 Extensions of service.
- 15.04.030 Description of service.
- 15.04.040 Nonliability of city.
- 15.04.050 Ownership of system.
- 15.04.060 Sewage treatment plant.

15.04.010 Definitions.

For purposes of this chapter and Chapters 15.08 through 15.24 CMC:

“Applicant” means the person, persons, firm, association, or corporation making application to the department for sanitary sewer service under the terms of this chapter and Chapters 15.08 through 15.24 CMC;

“Customer” means any person, firm, association or corporation which uses the sanitary sewer service of the city. [Ord. 123 § 16, 1974.]

15.04.020 Extensions of service.

The sewer system of the city shall be extended to such areas in and outside of the city limits as the city council from time to time determines. [Ord. 123 § 1, 1974.]

15.04.030 Description of service.

Sewer service shall be provided by the public works department (the department), which will exercise reasonable diligence to ensure the uninterrupted operation of the system. [Ord. 123 § 2, 1974.]

15.04.040 Nonliability of city.

The city shall not be liable for damages resulting from interruption in service or lack of service. Temporary suspension of service by the department for improvements and repairs will from time to time be necessary. Whenever possible, and when time permits, all customers affected will be notified prior to the suspension of service by notice through news media. [Ord. 123 § 3, 1974.]

15.04.050 Ownership of system.

All interceptors, pump stations, valves, fittings, lagoons, outfall pipes, lift and force mains, aeration

equipment, inlet and outfall facilities, and other appurtenances, except “customer service lines” as defined in CMC 15.08.060 shall be the property of the city. [Ord. 123 § 4, 1974.]

15.04.060 Sewage treatment plant.

The city shall construct, own, and maintain a facility to be used for the treatment of effluent deposited in the sanitary sewer collection system. [Ord. 123 § 5, 1974.]

Chapter 15.08

SEWAGE COLLECTION SYSTEM

Sections:

- 15.08.010 Composition.
- 15.08.020 Interceptors defined.
- 15.08.030 Interceptors – Within city limits.
- 15.08.040 Interceptors – Outside city limits.
- 15.08.050 Location of interceptor extension.
- 15.08.060 Customer service lines defined.
- 15.08.070 Ownership of customer service line.
- 15.08.080 Size of customer service line.
- 15.08.090 Changes in size of customer service line.
- 15.08.100 Joint service connections.
- 15.08.110 Number of service lines.
- 15.08.120 Construction costs.
- 15.08.130 Customer’s plumbing.
- 15.08.140 Required connections.

15.08.010 Composition.

The collection system shall consist of all pump stations, interceptors, customer service lines, valves, fittings, and other appurtenances used for the collection and transmission of effluent to the sewage treatment plant. [Ord. 123 § 6, 1974.]

15.08.020 Interceptors defined.

Interceptors are the pipes of relatively large diameter which are connected to and used for the collection of effluent from the customer service lines and its delivery to the sewage treatment plant. [Ord. 123 § 6(A), 1974.]

15.08.030 Interceptors – Within city limits.

Sanitary sewer interceptor extensions to areas within the city limits not presently served by the existing sewage system shall be installed only after authorization by the city council. [Ord. 123 § 6(A)(1), 1974.]

15.08.040 Interceptors – Outside city limits.

Sanitary sewer interceptor extensions outside the city limits shall be extended only at the expense of the customers served. The extensions shall become the property of the city at the time installed. The city council shall determine the specifications of the extensions which shall be made of suitable material approved by the council. Exten-

sions outside the city limits shall be installed by the department or by the customers to be served thereby in accordance with plans and specifications approved by the city council and pursuant to agreements between the customers to be served and the city. [Ord. 123 § 6(A)(2), 1974.]

15.08.050 Location of interceptor extension.

The department will make sanitary sewer interceptor extensions only in areas over which it holds rights-of-way, easements or title. Easements or permits secured for extensions shall be obtained in the name of the city together with all rights and title to the extension at the time of installation. [Ord. 123 § 6(A)(3), 1974.]

15.08.060 Customer service lines defined.

The “customer service line” of any customer shall be that part of the system which is situated on the customer’s property or other private property over which he has control. [Ord. 123 § 6(B), 1974.]

15.08.070 Ownership of customer service line.

The customer shall own, install and maintain the customer service line. [Ord. 123 § 6(B)(1), 1974.]

15.08.080 Size of customer service line.

The department will furnish and install a customer service line at the customer’s expense, of such size and at such locations as the applicant requests, provided such requests are reasonable, an interceptor is available for connection and the size requested is one that is approved by the department. The minimum inside diameter of a residential customer service line shall be four inches and of any other customer, six inches. The department may refuse to install a customer service line which is undersized or oversized as determined by the city council. [Ord. 123 § 6(B)(2), 1974.]

15.08.090 Changes in size of customer service line.

Permanent changes in the size of the customer service line requested by the customer shall be paid for by the customer on the basis of actual cost to the department for making the change. [Ord. 123 § 6(B)(3), 1974.]

15.08.100 Joint service connections.

The department may, at its option, serve two or more premises with one connection to the interceptor. In such case, the inside diameter of the joint customer service lines shall be of a size sufficient to efficiently carry all effluent which will be produced on the premises. [Ord. 123 § 6(B)(4), 1974.]

15.08.110 Number of service lines.

The owner of a single parcel of property may apply for and receive as many customer service lines as he and his tenants may require, provided his application or applications meet the requirements of Chapters 15.04 through 15.24 CMC. [Ord. 123 § 6(B)(5), 1974.]

15.08.120 Construction costs.

At the time the applicant applies for sewage service where no such service previously existed, or if the applicant applies for a change in the size of the customer service line or location, he shall submit with his application a statement of whether he has installed or will install the customer service line or whether the city is requested to do so. If the customer makes such installation he shall furnish such proof as is required by the department to establish that the line is properly constructed and of sufficient size to carry the sewage and pay a connection fee for connecting to the interceptor. No connection will be made to an interceptor except by the city at the request of the customer or by the customer under the supervision and control of the department. If the connection is made by the customer, an inspection fee determined by the council in its rate resolution shall be collected in advance. If the customer service line or connection, or both, are to be made by the city, the estimated cost thereof, as estimated by the department, shall be paid in advance. Upon completion of any construction by the city for the customer, the clerk shall bill and collect from the customer any excess cost over the deposit or make refund to the customer so the city will collect its actual costs of labor and material used in construction and an allowance of 25 percent of such costs for overhead expenses and equipment used. [Ord. 123 § 6(B)(6), 1974.]

15.08.130 Customer's plumbing.

The customer's plumbing, which includes the customer service line and all plumbing, piping, fix-

tures and other appurtenances carrying or intended to carry sewage, shall comply with the plumbing code of the city. [Ord. 123 § 6(B)(7), 1974.]

15.08.140 Required connections.

Wherever there is now, or may hereafter be, constructed within the city limits, an interceptor for the purpose of transmitting sewage to the sewage treatment plant, the owner or owners of the property abutting on any street, alley or right-of-way along which the interceptor is constructed, must connect all improvements on such property in which any sewage or liquid waste is produced, with a customer service line and an interceptor. Whenever the city notifies in writing any owner or owners of property to connect such improvements to such line and interceptor, it shall be the duty of such owner or owners to make application, pay the prescribed fees, and complete the connection with the interceptor within 30 days from the date of the notice. The department may, for good and sufficient reason, extend the time for the completion of the connection. [Ord. 123 § 6(C), 1974.]

Chapter 15.16

SEWAGE SERVICE RATES

Sections:

- 15.16.010 Sewage service rates.
- 15.16.020 Charges placed on bill.
- 15.16.030 Payment of bills.
- 15.16.040 Collection of delinquent accounts.
- 15.16.050 Delinquency notice.
- 15.16.060 Termination notice.
- 15.16.070 Termination of service.
- 15.16.080 Collection from owner of property.

15.16.010 Sewage service rates.

The sanitary sewage service rates to be charged for service and connection charges shall be as set forth in Schedule “B” attached to the ordinance codified in this section and incorporated in this chapter by reference. The city reserves the right to establish different rates for sewage service supplied inside and outside the city limits. [Ord. 747 § 5, 2022; Ord. 738 § 5, 2021; Ord. 722 § 5, 2019; Ord. 712 § 5, 2018; Ord. 699 § 5, 2017; Ord. 654 § 5, 2013; Ord. 618, 2010; Ord. 582 § 5(b), 2007; Ord. 546 § 5(b), 2005; Ord. 531 § 5(b), 2004; Ord. 511 § 5(b), 2002; Ord. 341 § 5(b), 1992; Ord. 162 § 5, 1980.]

15.16.020 Charges placed on bill.

All sanitary sewer service charges, except the connection fee, shall be placed on the bill for city water service charges. Customers receiving sewer service, but who do not receive water service, shall be billed separately. [Ord. 123 § 9, 1974.]

15.16.030 Payment of bills.

All bills shall be mailed on or before the last working day of the month. All charges for sanitary sewer service shall be due when the bill containing the service charges is mailed. Bills not paid by the twentieth day of the month following mailing shall be considered delinquent. [Ord. 233 § 4, 1985.]

15.16.040 Collection of delinquent accounts.

The city may use all legal means and pursue all legal remedies to collect unpaid sanitary sewer service charges. The city, in addition to the foregoing, may terminate all water service supplied by the city to the premises owned or occupied by a person who

has failed to pay the sewer service charges when due in accordance with the procedure set out in CMC 15.16.050 through 15.16.070. [Ord. 123 § 9(B), 1974.]

15.16.050 Delinquency notice.

The city clerk may, but shall not be required to, send a notice of delinquent account 10 days after the account becomes delinquent. [Ord. 123 § 9(B)(1), 1974.]

15.16.060 Termination notice.

Within 15 days after an account becomes delinquent, a notice of termination of service shall be sent to the customer. The notice shall state a date on or after which water will be turned off if the delinquent account is not paid in full prior thereto. Such date shall not be less than five nor more than 15 days from the date of the notice. A delivery to the premises receiving sanitary sewer services or mailing to the address of record of the customer shall be considered a delivery to the customer. [Ord. 123 § 9(B)(2), 1974.]

15.16.070 Termination of service.

An agent of the city shall terminate the water service on the date so specified in the notice of termination of service unless the account is paid in full. [Ord. 123 § 9(B)(3), 1974.]

15.16.080 Collection from owner of property.

The rates and charges established for sewer services shall be collected from the owner of record of the real property receiving sewer services. “Owner” means the person or persons, corporation or other legal entity holding title to land, or as a vendee or vendees under a land sales contract, or holding any other title or interest in land, including, but not limited to, equitable, legal or joint interest of record; provided, however, in determining such ownership, the owner as shown on the most current assessment records of the city of Craig may be relied upon by the city in its sole discretion as conclusive determination of such ownership for collection of amounts owed for the services. The amount of sewer user charges assessed, levied or charged regarding the property, together with penalty and interest, and all such charges shall constitute a lien against the property, which lien shall be enforceable as provided in AS 09.45.170 through

09.45.220. Such lien shall be prior and paramount to all other liens or encumbrances against the property except those for property taxes or special assessments. All sewer user charges, penalty, and interest may be collected by a personal action in court brought in the name of the city or by foreclosure of the lien, or both. Nothing in this section shall be construed to restrict or compromise the city's right and discretion to accept payment for sewer services from other than the owner and the city may, in its discretion, pursue any legal remedy, including an action in court, to collect payment for sewer services from any owner, tenant, occupant or user of real property. [Ord. 624 § 4, 2010.]

Chapter 15.20

SEWER SERVICE – PROHIBITED ACTS

Sections:

- 15.20.010 Designated.
- 15.20.020 Prohibited connections.
- 15.20.030 Connections made without permit.
- 15.20.040 Interference and tampering.
- 15.20.050 Penalty for violation.

15.20.010 Designated.

It is unlawful and a violation of Chapters 15.04 through 15.24 CMC for a customer or any other person to deposit or allow to be placed into the sanitary sewage collection system any of the following materials:

- A. Petroleum, coal tar, vegetable and mineral oils and products, and their derivatives and wastes;
- B. Greases, oils, and sludges from service stations, garages, repair shops, machine shops, cleaning establishments or other industries or establishments;
- C. Explosive or inflammable liquids and gases;
- D. Acids, alkalies or other corrosive liquids, gases or substances of sufficient strength to damage sewers, manholes, pumping stations or treatment plant units;
- E. Paints or waste products from paint manufacturing;
- F. Substances which will form deposits or obstructions in the sewage collection system or which, when mixed with sewage, will precipitate material and thus form deposits in the system;
- G. Ashes, cinders, sand, earth, coal, rubbish or metals of any kind;
- H. Live steam, exhaust steam or water having a temperature above 140 degrees Fahrenheit;
- I. Ground or unground refuse, garbage or waste materials;
- J. Offal from slaughterhouses and fish processing plants;
- K. Dead animals;
- L. Sulfite or sulfate liquor and "white" water from pulp mills. [Ord. 123 § 11(A), 1974.]

15.20.020 Prohibited connections.

It is unlawful for any person to make any connection which will cause or result in any waste water entering the sanitary water system from any

roof, roof drain, cellar, yard, foundation drain, cooling water discharge, spring, swamp area, manhole cover, cross-connected storm or combined sewer, catch basin, storm drain, surface run-off, street waters, or other drainage. [Ord. 123 § 11(B), 1974.]

15.20.030 Connections made without permit.

It is unlawful and a violation of Chapters 15.04 through 15.24 CMC for any customer or other person to connect a customer service line to an interceptor without first making application, paying the connection fee, and securing a permit therefor from the city clerk. [Ord. 123 § 11(C), 1974.]

15.20.040 Interference and tampering.

It is unlawful and a violation of Chapters 15.04 through 15.24 CMC for any person to open any manhole or sewage lift station, enter into, or interfere or tamper with any sewer, manhole, sewage lift station, property at the sewage treatment plant or stabilization pond. [Ord. 123 § 11(D), 1974.]

15.20.050 Penalty for violation.

Any person violating any of the provisions contained in this chapter shall, upon conviction thereof, be punished as provided in Chapter 1.16 CMC. [Ord. 123 § 12, 1974.]

This page left blank intentionally.

Chapter 15.24**MISCELLANEOUS PROVISIONS**

Sections:

- 15.24.010 Access to property.
 15.24.020 Suspension of rules.
 15.24.030 Easement.

15.24.010 Access to property.

All duly appointed employees of the department, under the direction of the superintendent of the department, shall have free access at all reasonable hours of the day to any and all parts of structures and premises from which sewage is carried for the purpose of inspecting connections, the condition of pipes and fixtures, and the quantity and composition of the sewage. The department does not, however, assume the duty of inspecting customer service lines, plumbing and equipment, and shall not be responsible therefor. [Ord. 123 § 10, 1974.]

15.24.020 Suspension of rules.

No employee of the department is authorized to suspend or alter any of the provisions contained in Chapters 15.04 through 15.20 CMC and this chapter without specific approval or direction of the city council, except in cases of emergency involving loss of life or property or which would place the operation of the sanitary sewer system in jeopardy. [Ord. 123 § 13, 1974.]

15.24.030 Easement.

Each applicant and user gives and grants to the city an easement and right-of-way on and across his property for the installation of customer service lines, interceptors, valves, and other necessary equipment. [Ord. 123 § 14, 1974.]

Chapter 15.28**WATER – GENERAL PROVISIONS**

Sections:

- 15.28.010 Definitions.
 15.28.020 Service area.
 15.28.030 Supply.
 15.28.040 Quality.
 15.28.050 Ownership of system.
 15.28.060 Classes of service.
 15.28.070 Residential service.
 15.28.080 Commercial service.
 15.28.090 Standby fire service.
 15.28.100 Contract services.
 15.28.110 Special contracts.
 15.28.120 Resale of water.
 15.28.130 Service preference.

15.28.010 Definitions.

For the purposes of this chapter and Chapters 15.32 through 15.68 CMC, the following terms shall have the meanings herein prescribed:

A. Whenever the word “applicant” is used, it means the person or persons, firm or corporation making application for water service from the public works department (the department) under the terms of these regulations;

B. Whenever the words “customer” or “user” are used, they mean an applicant who has been accepted and who receives water service from the department. [Ord. 124 § 1, 1974.]

15.28.020 Service area.

The water service area shall be such area within the city limits of Craig (the city) and such contiguous territory as is immediately adjacent to the city’s water distribution system. The system shall be extended to such areas in and outside the city as the council from time to time determines. [Ord. 124 § 2, 1974.]

15.28.030 Supply.

Water service shall be provided by the department, which will exercise reasonable diligence and care to deliver a continuous and sufficient supply of water to customers at adequate pressure and to avoid so far as reasonably possible any shortage or interruption in delivery. The city shall not be liable for damage resulting from interruption in service or

lack of service. Temporary suspension of service by the department for improvements and repairs will be necessary. Whenever possible, and when time permits, all customers affected will be notified prior to shutdowns by notice through news media. [Ord. 124 § 3(a), 1974.]

15.28.040 Quality.

The department will exercise reasonable diligence to supply safe and potable water at all times. [Ord. 124 § 3(b), 1974.]

15.28.050 Ownership of system.

All water mains, valves, fittings, hydrants and other appurtenances, except “custom service lines,” as defined in CMC 15.40.010, shall be the property of the city. [Ord. 124 § 3(c), 1974.]

15.28.060 Classes of service.

The classes of service shall be residential, commercial, standby fire and contract as further qualified by the number after the class as follows:

- A. Inside city limits;
- B. Outside city limits. [Ord. 124 § 3(d), 1974.]

15.28.070 Residential service.

Residential services shall consist of all services for domestic purposes supplied to a single-family dwelling unit. [Ord. 124 § 3(d)(1), 1974.]

15.28.080 Commercial service.

Commercial services shall consist of all services where water is supplied for a commercial or business establishment, or multidwelling units. [Ord. 240 § 5, 1985; Ord. 124 § 3(d)(2), 1974.]

15.28.090 Standby fire service.

Standby fire service shall consist of those services where water is available or used for fire protection only. [Ord. 124 § 3(d)(3), 1974.]

15.28.100 Contract services.

Contract services shall consist of those services for industrial or independent water district purposes under contracts authorized by the city council. [Ord. 124 § 3(d)(4), 1974.]

15.28.110 Special contracts.

When the applicant’s (such as an independent water district) requirements for water are unusual

or large, or necessitate considerable special or reserve equipment or capacity, the city council reserves the right to make a special contract, the provisions of which are different from and have exceptions to the regularly published water rates and regulations. All special contracts shall be in writing, signed by the applicant, approved by the council and signed by the mayor and city clerk. [Ord. 124 § 3(e), 1974.]

15.28.120 Resale of water.

Resale of water shall be permitted only under special contract, in writing, between the city council and the party selling the water. [Ord. 124 § 3(f), 1974.]

15.28.130 Service preference.

In case of shortage of supply, the department has the right to give preference to customers and interests as public convenience or necessity requires. Water service to users outside of the city limits shall at all times be subject to the prior and superior rights of the customers within the city limits. [Ord. 124 § 3(g), 1974.]

Chapter 15.32

APPLICATION FOR WATER SERVICE

Sections:

- 15.32.010 Application form.
- 15.32.020 Deposits and establishment of credit.
- 15.32.030 Establishment of credit.
- 15.32.040 Deposits.
- 15.32.050 Forfeiture of deposit.
- 15.32.060 Application amendments.

15.32.010 Application form.

Each applicant for water service shall sign an application form provided by the city clerk giving the date of application, location of premises to be served, the date applicant desires services to begin, purpose for which service is to be used, the address for mailing of the billings, the size of meter required and such other information as the department may reasonably require. In signing the application, the customer agrees to abide by Chapters 15.28 through 15.68 CMC. The application is a request for service and does not bind the city to furnish service. [Ord. 124 § 4(a), 1974.]

15.32.020 Deposits and establishment of credit.

At the time application for service is made, the applicant shall establish his credit with the clerk. [Ord. 124 § 4(b), 1974.]

15.32.030 Establishment of credit.

The credit of the applicant will be deemed established if the applicant makes a cash deposit to secure the payment of bills for service. The deposit shall be a sum equal to the estimated bill for two months' service but not less than \$5.00 and no service shall be furnished until the deposit is made with the clerk. [Ord. 124 § 4 (b)(1), 1974.]

15.32.040 Deposits.

At the time that the deposit is given, the applicant will be given a receipt for the same. The deposit is not to be considered as a payment on account. In the event the service is discontinued, the deposit will be applied to the closing bill and any amount in excess of the closing bill will be refunded. If the account is in good standing after

one year, the deposit will be applied to current balances. [Ord. 641 § 4, 2011; Ord. 281 § 5, 1989.]

15.32.050 Forfeiture of deposit.

If an account becomes delinquent and it is necessary to turn off the service, the deposit shall be applied to the unpaid balance due. Water service will not be restored to these premises or that customer at different premises until all outstanding bills due the department from the customer have been paid and the cash deposit replaced, together with a \$25.00 service charge as provided in CMC 15.48.110. [Ord. 124 § 4(b)(3), 1974.]

15.32.060 Application amendments.

Customers desiring a material change in the size, character or extent of equipment or operation which would result in a material change in the amount of water used shall give the department written notice of such change prior to the change and the application for service shall be amended. Customers desiring a change in the size, location or number of services shall fill out an amended application. [Ord. 124 § 4(c), 1974.]

Chapter 15.36**WATER MAIN EXTENSIONS**

Sections:

- 15.36.010 Within city limits.
- 15.36.020 Outside city limits.
- 15.36.030 Locations of extensions.

15.36.010 Within city limits.

Water main extensions to areas within the city limits not presently served with water shall be installed only after authorization by the council. [Ord. 124 § 5(a), 1974.]

15.36.020 Outside city limits.

Water mains outside the city limits shall be extended only at the expense of the customers served. The main extensions shall become the property of the city at the time installed. The city council shall determine the size of the main extensions and all extensions shall be made of suitable material approved by the city council. Extensions outside the city limits shall be installed by the department or by the customers, in accordance with plans and specifications approved by the city council. [Ord. 124 § 5(b), 1974.]

15.36.030 Locations of extensions.

The department will make water main extensions only on rights-of-way, easements or publicly owned property. Easements or permits secured for main extensions shall be obtained in the name of the city along with all rights and title to the main at the time of installation. [Ord. 124 § 5(c), 1974.]

Chapter 15.40**WATER SERVICE REGULATIONS**

Sections:

- 15.40.010 Definition.
- 15.40.020 Service connection charge.
- 15.40.030 Size of service.
- 15.40.040 Changes in service size.
- 15.40.050 Joint service connections.
- 15.40.060 Number of service connections on premises.
- 15.40.070 Standby fire protection service connections – Purpose.
- 15.40.080 Standby fire protection service connections – Charges for service.
- 15.40.090 Standby fire protection service connections – Violations of regulations.
- 15.40.100 Fire service connections other than standby.
- 15.40.110 Temporary service connections.
- 15.40.120 Temporary service connection – Time limit.
- 15.40.130 Temporary service connection – Charge for water served.
- 15.40.140 Temporary service connection – Installation charge and deposits.
- 15.40.150 Temporary service connection – Responsibility for meters and installation.
- 15.40.160 Customer’s plumbing – Plumbing code.
- 15.40.170 Customer’s plumbing – Control valves.

15.40.010 Definition.

The “customer service line” shall be that part of the piping on the customer’s or other private property. The customer shall own, install and maintain the customer service line. [Ord. 124 § 6(a), 1974.]

15.40.020 Service connection charge.

At the time the applicant files for service where no service previously existed, or if he is filing for a change in service size or location, he shall submit with his application the service connection charge. The service connection charge is to cover the actual cost to the department to install the meter (including meter cost) and the service from the

main to the meter. The service connection charge shall be as set in the current published water rate schedule. [Ord. 240 § 5, 1985; Ord. 124 § 6(b), 1974.]

15.40.030 Size of service.

The department will furnish and install a service of such size and at such locations as the applicant requests, provided such requests are reasonable and that the size requested is one that is listed by the department. The minimum size of service shall be three-fourths inch. The department may refuse to install a service line which is undersized or oversized as determined by the council. [Ord. 124 § 6(c), 1974.]

15.40.040 Changes in service size.

Permanent changes in the size of the service line requested by the customer shall be paid by the customer on the basis of actual cost to the department for making the change. [Ord. 124 § 6(d), 1974.]

15.40.050 Joint service connections.

The department may, at its option, serve two or more premises with one connection. On new service connections, the inside diameter of such joint lines shall be sufficient to provide a carrying capacity of not less than the combined capacity of individual service lines of the same size as the meters installed. Service extensions from an existing service to other occupancies or ownerships than that for which the existing service was intended shall not be permitted nor shall separate residences be permitted to receive service through one meter except under special contract approved by the city council. [Ord. 124 § 6(e), 1974.]

15.40.060 Number of service connections on premises.

The owner of a single parcel of property may apply for and receive as many services as he and his tenants may require, provided his application or applications meet the requirements of Chapters 15.28 through 15.68 CMC. [Ord. 124 § 6(f), 1974.]

15.40.070 Standby fire protection service connections – Purpose.

Standby fire protection service connections of two-inch size and larger will be installed only if adequate provisions are made to prevent the use of

water from such services for purposes other than fire extinguishing. Sealed fire sprinkler systems with water-operated alarms shall be considered as having such provisions. The department may require that a suitable detector check meter be installed in the standby fire protection service connections, to which hose lines or hydrants are connected. All piping on the customer's premises shall be installed in accordance with the plumbing code of the city. [Ord. 124 § 6(g)(1), 1974.]

15.40.080 Standby fire protection service connections – Charges for service.

Charges for standby fire protection service will be stated in the published water rate schedule. No charge will be made for water used in the standby fire protection services to extinguish accidental fires or for routine testing of the fire protection system. The customers shall pay the full cost of the standby fire protection service connection, any required detector check meters, and any required special water meter installed for the service to the standby connection. [Ord. 124 § 6(g)(2), 1974.]

15.40.090 Standby fire protection service connections – Violations of regulations.

If water is used from a standby fire protection service in violation of Chapters 15.28 through 15.68 CMC, an estimate of the amount used will be computed by the department. The customer shall pay for the water used at the regular rates, including the minimum charge based on the size of the service connection and subsequent bills rendered on the basis of the regular water rates. [Ord. 124 § 6(g)(3), 1974.]

15.40.100 Fire service connections other than standby.

A service having fire protection facilities on the premises and water for other purposes flowing through the same service connection shall be considered as an ordinary service and metered as such. All water used through that service, regardless of its use, will be charged at the regular rates. [Ord. 124 § 6(h), 1974.]

15.40.110 Temporary service connections.

For water service of a temporary nature, applicants shall be required to pay in advance the esti-

mated cost of installation and removal of metering equipment and materials, plus a reasonable depreciation charge for the use of equipment and material furnished by the water department. The applicant shall also pay his water bill in advance and based on an estimate of the quantity to be used, or he shall otherwise establish satisfactory credit. [Ord. 124 § 6(i), 1974.]

15.40.120 Temporary service connection – Time limit.

Temporary service connections shall be disconnected and terminated within six months after installation unless an extension of time is granted in writing by the department. [Ord. 124 § 6(i)(1), 1974.]

15.40.130 Temporary service connection – Charge for water served.

Charges for water furnished through a temporary service connection shall be at the established rates set forth in the current water rate schedule. [Ord. 124 § 6(i)(2), 1974.]

15.40.140 Temporary service connection – Installation charge and deposits.

The applicant for temporary service will be required:

A. To pay the department, in advance, the estimated cost of installing and removing all facilities necessary to furnish each service;

B. To deposit an amount sufficient to cover bills for water during the entire period such temporary service may be used, or to otherwise establish credit approved by the department;

C. To deposit with the utility an amount equal to the value of any equipment loaned by the department to such applicant. [Ord. 124 § 6(i)(3), 1974.]

15.40.150 Temporary service connection – Responsibility for meters and installation.

The customer shall use all possible care to prevent damage to the meter or to any other loaned facilities of the department. If the meter or other facilities are damaged, the cost of making repairs shall be deducted from the deposit refund. If the loaned materials are returned in satisfactory condition and all bills paid, the full amount of the equipment deposit will be returned to the temporary

customer at the termination of service. [Ord. 124 § 6(i)(4), 1974.]

15.40.160 Customer's plumbing – Plumbing code.

The customer's plumbing, which shall include the customer's service line and all plumbing, piping, fixtures and other appurtenances carrying or intended to carry water, sewer or drainage, shall comply with the plumbing code of the city. [Ord. 124 § 6(j)(1), 1974.]

15.40.170 Customer's plumbing – Control valves.

Customers shall install a suitable control valve in the customer service line at a location determined by the department, the operation of which will control the entire water supply to the premises served. In the event a customer's service is discontinued for any reason, a control valve must be installed if none exists, as provided by this section. It shall be a violation of Chapters 15.28 through 15.68 CMC for the customer to operate, cause or permit unauthorized operation of the, meter stop or any appurtenances on the service connection. [Ord. 124 § 6(j)(2), 1974.]

Chapter 15.44

WATER METERS

Sections:

- 15.44.010 Ownership.
- 15.44.020 Installation.
- 15.44.030 Size and type.
- 15.44.040 Location.
- 15.44.050 Joint use.
- 15.44.060 Changes in size or location.
- 15.44.070 Location determination.
- 15.44.080 Meter accuracy.
- 15.44.090 Standard test.
- 15.44.100 Test on customer request.
- 15.44.110 Test on department request.
- 15.44.120 Credits or debits.
- 15.44.130 Nonregistering meters.
- 15.44.140 Meter installation mandatory.

15.44.010 Ownership.

The department will own and maintain all water meters. The department will not pay rent or any other charge for a meter or other water facilities, including housing and connections on a customer's premises. [Ord. 124 § 7(a), 1974.]

15.44.020 Installation.

Installation of water meters shall be performed only by authorized employees of the department. All meters shall be sealed by the department at the time of installation, and no seal shall be altered or broken except by one of its authorized employees. [Ord. 124 § 7(b), 1974.]

15.44.030 Size and type.

Applicant may request and receive any size meter regularly stocked or furnished by the department, provided the request is reasonable and further provided that the meter is not greatly oversized or undersized, as determined by the superintendent of the department. The department reserves the right to determine the type of meter to be installed. [Ord. 124 § 7(c), 1974.]

15.44.040 Location.

Meters shall be placed either inside or under a heated building at such suitable place as is most convenient, but the location must be approved by the department. The meters will not be located

where damage to the meter or its related parts may occur. Each meter shall have a remote recording device which can be read from outside the building. [Ord. 124 § 7(d), 1974.]

15.44.050 Joint use.

The joining of several customers to take advantage of the single minimum charges and large quantity rates is prohibited, except under special contract, in writing, with the city council. [Ord. 124 § 7(e), 1974.]

15.44.060 Changes in size or location.

If for any reason a change in the size of a meter and service is required, the installation will be accomplished on the basis of a new connection, and the customer's application shall be so amended. Meters or services moved for the convenience of the customer will be relocated only at the customer's expense. [Ord. 124 § 7(f), 1974.]

15.44.070 Location determination.

The council shall from time to time determine the premises, or classifications of premises, on which water meters shall be required. The department shall make such installations as are directed by the council. Before making any installation of a meter, the occupant of the premises on which a meter is to be installed shall be informed of the necessity for such installation and notify the occupant that access is necessary to make the installation at a time convenient to the department. If any person refuses to grant access for such purpose and allow the installation at a suitable place approved by the department, the clerk shall give the customer receiving service to the premises five days' written notice that water service will be discontinued for failure to allow the installation and access for such purpose. At the expiration of such period, if the meter has not been installed with permission of the customer and person in possession, water service to such persons on those premises shall be discontinued. If any person refuses or prevents access to premises for the purpose of reading, repairing or replacing any meter, service to such premises shall, after such notice, be discontinued. [Ord. 124 § 7(g), 1974.]

15.44.080 Meter accuracy.

All meters will be tested prior to installation. No meter will be placed in service or allowed to remain in service which is known to have an error in registration in excess of two percent under conditions of normal operation. [Ord. 124 § 11(a), 1974.]

15.44.090 Standard test.

Meter tests will be conducted in accordance with standards of practice established by the American Water Works Association. [Ord. 124 § 11(b)(1), 1974.]

15.44.100 Test on customer request.

A customer may, giving not less than seven days' notice, request the department to test the meter servicing his premises. Customers may at their option witness any meter tests which they request. [Ord. 162 § 5, 1980.]

15.44.110 Test on department request.

If, upon comparison of past water usage, it appears that a meter is not registering properly, the department may at its option test the meter and adjust the charges accordingly if the meter either overregisters or underregisters. No charge for meter testing will be made to the customer for the meter test under these conditions. [Ord. 124 § 11(b)(3), 1974.]

15.44.120 Credits or debits.

No credits or debits will be borne by the city or the customer should the tested meter show variance, high or low, from the accuracy defined in CMC 15.44.080. [Ord. 124 § 11(c)(1), 1974.]

15.44.130 Nonregistering meters.

The department will bill the customer for water consumed while the meter was not registering. The bill will be computed upon an estimate of consumption based either upon the customer's prior use during the same season of the year, or upon a reasonable comparison with the use of other customers receiving the same class of service during the same season and under similar circumstances and conditions. [Ord. 124 § 11(c)(2), 1974.]

15.44.140 Meter installation mandatory.

A. Water meters shall be mandatory for all water services installed after the effective date of the ordinance codified in this section. Customers requesting water meters on existing services will not be allowed to revert to a flat rate billing. The intent of the city council is to work toward 100 percent metered services within the system.

B. The city, at its discretion, may require the installation of meters on existing services. [Ord. 656 § 4, 2013; Ord. 240 § 5, 1985.]

Chapter 15.48**WATER RATES**

Sections:

- 15.48.010 Water service rates.
- 15.48.020 Notices to customers.
- 15.48.030 Notices from customers.
- 15.48.040 Meter readings.
- 15.48.050 Records.
- 15.48.060 Mailing bills.
- 15.48.070 Payment of bills.
- 15.48.080 Delinquency notice.
- 15.48.090 Termination notice.
- 15.48.100 Termination of service.
- 15.48.110 Reconnect charge.
- 15.48.120 Collection from owner of property.

15.48.010 Water service rates.

The water rates to be charged for each class of service, including minimum charges, charges for water used over the minimum and service connection charges, shall be as set forth in Schedule "C" attached to the ordinance codified in this section and incorporated herein by reference. [Ord. 738 § 5, 2021; Ord. 722 § 5, 2019; Ord. 712 § 5, 2018; Ord. 699 § 5, 2017; Ord. 654 § 5, 2013; Ord. 618 § 5(a), 2010; Ord. 608 § 5(a), 2009; Ord. 582 § 5(c), 2007; Ord. 546 § 5(c), 2005; Ord. 531 § 5(c), 2004; Ord. 341 § 5(c), 1992; Ord. 162 § 5, 1980.]

15.48.020 Notices to customers.

Notices from the department to the customer will normally be given in writing and either mailed to or delivered to him or her at his or her last known address. Where conditions warrant and in emergencies, the department may notify either by telephone or messenger. [Ord. 124 § 9(a), 1974.]

15.48.030 Notices from customers.

Notices from the customer to the department may be given by the customer or his or her authorized representative orally or in writing at the office of the clerk in the City Hall or to an agent of the department duly authorized to receive notices or complaints. [Ord. 124 § 9(b), 1974.]

15.48.040 Meter readings.

Meters will be read and customers billed on the basis of the meter reading to the nearest 1,000 gallons. Meters shall be read within three days of the last day of each month. [Ord. 240 § 5, 1985; Ord. 124 § 10(a), 1974.]

15.48.050 Records.

The department will keep an accurate account on its books of all readings of meters. [Ord. 124 § 10(b), 1974.]

15.48.060 Mailing bills.

All bills shall be mailed on or before the last working day of the month. [Ord. 162 § 5, 1980.]

15.48.070 Payment of bills.

Each bill rendered shall be due when mailed. All bills not paid by the twentieth day of the month following mailing shall be considered delinquent. [Ord. 162 § 5, 1980.]

15.48.080 Delinquency notice.

The city clerk may, but shall not be required to, send a notice of delinquent account 10 days after the account becomes delinquent. [Ord. 124 § 10(e)(1), 1974.]

15.48.090 Termination notice.

Within 15 days after an account becomes delinquent, a notice of termination of service shall be sent to the customer. The notice shall state a date on or after which water will be turned off if the delinquent account is not paid in full prior thereto. Such date will be not less than five nor more than 15 days from the date of the notice. A delivery to the premises served by the meter or mailing to the address of record of the customer shall be considered a delivery to the customer. [Ord. 124 § 10(e)(2), 1974.]

15.48.100 Termination of service.

An agent of the city shall terminate the water service on the date so specified in the notice of termination unless the account is paid in full. [Ord. 124 § 10(e)(3), 1974.]

15.48.110 Reconnect charge.

In all instances where water has been turned off because of delinquent accounts, a \$25.00 service

charge shall be made for the restoration of service. [Ord. 162 § 5, 1980.]

15.48.120 Collection from owner of property.

The rates and charges established for water services shall be collected from the owner of record of the real property receiving water services. "Owner" means the person or persons, corporation or other legal entity holding title to land, or as a vendee or vendees under a land sales contract, or holding any other title or interest in land, including, but not limited to, equitable, legal or joint interest of record; provided, however, in determining such ownership, the owner as shown on the most current assessment records of the city of Craig may be relied upon by the city in its sole discretion as conclusive determination of such ownership for collection of amounts owed for the services. The amount of water user charges assessed, levied or charged regarding the property, together with penalty and interest, and all such charges shall constitute a lien against the property, which lien shall be enforceable as provided in AS 09.45.170 through 09.45.220. Such lien shall be prior and paramount to all other liens or encumbrances against the property except those for property taxes or special assessments. All water user charges, penalty, and interest may be collected by a personal action in court brought in the name of the city or by foreclosure of the lien, or both. Nothing in this section shall be construed to restrict or compromise the city's right and discretion to accept payment for water services from other than the owner and the city may, in its discretion, pursue any legal remedy, including an action in court, to collect payment for water services from any owner, tenant, occupant or user of real property. [Ord. 624 § 4, 2010.]

Chapter 15.52

DISCONTINUANCE OF WATER SERVICE

Sections:

- 15.52.010 On customer request.
- 15.52.020 Nonpayment of bills.
- 15.52.030 Unsafe facilities.
- 15.52.040 Cross connections.
- 15.52.050 Water waste.
- 15.52.060 Service detrimental to others.
- 15.52.070 Fraud or abuse.
- 15.52.080 Unauthorized turn-on.
- 15.52.090 Noncompliance with regulations.

15.52.010 On customer request.

Each customer about to vacate any premises supplied with water service by the department shall give the department written notice of his intentions at least two days prior thereto, specifying the date service is to be discontinued; otherwise he will be responsible for all water supplied to such premises until the department receives notice of such vacation. At the time specified by the customer that he expects to vacate the premises or that he desires to be discontinued, the meter will be read and a bill rendered which is payable immediately. In no case will the bill be less than the monthly minimum specified in the schedule applying to the class or classes of service furnished. [Ord. 124 § 12(a), 1974.]

15.52.020 Nonpayment of bills.

A customer's water service may be discontinued if the water bill is not paid in accordance with the procedures listed in CMC 15.48.070. [Ord. 124 § 12(b), 1974.]

15.52.030 Unsafe facilities.

The department may refuse to furnish water and may discontinue services to any premises without prior notice where plumbing facilities, appliances or equipment using water are dangerous, unsafe or not in conformity with the plumbing code of the city. [Ord. 124 § 12(c)(1), 1974.]

15.52.040 Cross connections.

A cross connection is defined as any physical connection between the water system and another source. Such cross connections are unlawful. The

department will discontinue service to any persons or premises where a cross connection exists. Service will not be restored until the cross connection is eliminated. Customers using water from one or more sources in addition to receiving water from the department on the same premises shall maintain separate systems for each, and the department's water supply facilities shall be separated from any and all other systems by an air gap of not less than one foot, or if in the ground, by not less than five feet. [Ord. 124 § 12(c)(2), 1974.]

15.52.050 Water waste.

Where water is wastefully or negligently used on a customer's premises, seriously affecting the general service, the department may discontinue service if such conditions are not corrected after notice by the department. [Ord. 124 § 12(d), 1974.]

15.52.060 Service detrimental to others.

The department may refuse to furnish water and may discontinue service to any premises where excessive demands by one customer will result in inadequate service to others. [Ord. 124 § 12(e), 1974.]

15.52.070 Fraud or abuse.

The department will refuse service or discontinue service to any premises where it is deemed necessary to protect the department from fraud or abuse. Discontinuance of service from one or both of these causes will be made immediately upon receipt of knowledge by the department that the condition or conditions exist. [Ord. 124 § 12(f), 1974.]

15.52.080 Unauthorized turn-on.

Where water service has been discontinued for any reason and the water is turned on by the customer or other unauthorized person, the water may then be shut off at the main or the meter removed. The charges for shutting off the water at the main or removing the meter shall be computed at actual cost to the department plus 15 percent overhead, but not less than \$5.00. These charges shall be billed to the offending customer and water shall not be furnished to the premises or customer until such charges are paid and the department has reasonable assurance that the violation will not reoccur. [Ord. 124 § 12(g), 1974.]

This page left blank intentionally.

15.52.090 Noncompliance with regulations.

The department may, upon five days' notice, discontinue service to a customer's premises for failure to comply with any of the provisions of Chapters 15.28 through 15.68 CMC. [Ord. 124 § 12(h), 1974.]

Chapter 15.56**RESPONSIBILITY FOR WATER EQUIPMENT**

Sections:

- 15.56.010 Responsibility for customer equipment.
- 15.56.020 Responsibility for department equipment.
- 15.56.030 Damage to department equipment.

15.56.010 Responsibility for customer equipment.

The city shall not be liable for any loss or damage of any nature whatsoever caused by any defect in the customer's line, plumbing or equipment, nor shall the city be liable for loss or damage due to interruption of service or temporary changes in pressure. The customer shall be responsible for valves on his premises being turned off when the water service is turned on. [Ord. 124 § 16(a), 1974.]

15.56.020 Responsibility for department equipment.

City equipment on the customer's premises remains the property of the city and may be repaired, replaced or removed by department employees at any time without consent of the customer. No payment will be made to the property owner for the right to install, maintain, replace or remove city equipment on his premises. The property owner must keep vicious dogs or other animals secured or confined to avoid interference with the utility operation and maintenance. [Ord. 124 § 16(b), 1974.]

15.56.030 Damage to department equipment.

The customer shall be liable for any damage to equipment owned by the city which is caused by an act of the customer, his tenants, agents, employees, contractors, licensees or permittees. Damage to equipment shall include but not be limited to breaking of seals and locks, tampering with meters, injury to meters, including but not limited to damages by hot water or steam, and damaged meter boxes, and other appurtenances. [Ord. 124 § 16(c), 1974.]

Chapter 15.60**FIRE HYDRANTS**

Sections:

- 15.60.010 Operation.
15.60.020 Moving a fire hydrant.

15.60.010 Operation.

No person or persons other than those designated and authorized by the department shall open any fire hydrant belonging to the department, attempt to draw water from it or in any manner damage or tamper with it. Any violation of this regulation will be prosecuted according to law. No tool other than special hydrant wrenches shall be used to operate a hydrant valve. In cases where a temporary service has been granted and received water through a fire hydrant, an auxiliary external valve will be provided to control the flow of water. [Ord. 124 § 17(a), 1974.]

15.60.020 Moving a fire hydrant.

When a fire hydrant has been installed in the locations specified by the proper authority, the department has fulfilled its obligation. If a property owner or other party desires to change the size, type or location of the hydrant, he shall bear all costs of such changes. Any changes in the location of a fire hydrant must be approved by the department and the fire department. [Ord. 124 § 17(b), 1974.]

Chapter 15.64**WATER SERVICE –
MISCELLANEOUS PROVISIONS**

Sections:

- 15.64.010 Restoration of service.
15.64.020 Unusual demands.
15.64.030 Access to property.
15.64.040 Suspension of rules.
15.64.050 Easement.

15.64.010 Restoration of service.

Restoration of service after discontinuance for nonpayment of bills shall be made after payment of current and past due charges and the restoration charge and posting a deposit as hereinbefore provided. Restoration of service after discontinuance of service for unsafe facilities, water waste, fraud, abuse or for noncompliance with this chapter and Chapters 15.28 through 15.68 CMC will only be made after the irregularity has been corrected and the department has been assured that the irregularity will not reoccur. [Ord. 124 § 13, 1974.]

15.64.020 Unusual demands.

When an abnormally large quantity of water is desired for filling a swimming pool, pond or for other purposes, arrangements must be made with the utility prior to taking such water. Permission to take water in unusual quantities will be given only if the department facilities and other consumers are not inconvenienced. [Ord. 124 § 14, 1974.]

15.64.030 Access to property.

All duly appointed employees of the department, under the direction of the superintendent of the department, shall have free access at all reasonable hours of the day to any and all parts of structures and premises in which water is or may be delivered for the purposes of inspecting connections, the conditions of conduits and fixtures, and the manner and extent in which the water is being used. The department does not, however, assume the duty of inspecting the customer's line, plumbing and equipment, and shall not be responsible therefor. [Ord. 124 § 15, 1974.]

15.64.040 Suspension of rules.

No employee of the department is authorized to suspend or alter any of the provisions herein without specific approval or direction of the city council, except in cases of emergency involving loss of life or property, or which would place the water system operation in jeopardy. [Ord. 124 § 19, 1974.]

15.64.050 Easement.

Each applicant and user gives and grants to the city an easement and right-of-way on and across his property for the installation of water mains and the necessary valves and equipment in connection therewith. [Ord. 124 § 20, 1974.]

Chapter 15.68**WATER SERVICE – PENALTIES**

Sections:

15.68.010 Designated.

15.68.010 Designated.

Any person violating any of the provisions of Chapters 15.28 to 15.60 and Chapter 15.68 CMC shall, upon conviction thereof, be punished by a fine not exceeding \$300.00 or by imprisonment in the city jail for a period not exceeding 30 days, or by both such fine and imprisonment. [Ord. 124 § 18, 1974.]

Chapter 15.72**VACATION UTILITIES RATES**

Sections:

15.72.010 Reduced vacation utilities rates.

15.72.010 Reduced vacation utilities rates.

The city council establishes utility rates for utility customers who have vacated their premises and wish to not shut off the water service. The customer's base water rate will be charged and the sewer and garbage rates will be suspended. The customer will notify the city of Craig in writing and the base amount for six months will be paid in advance at the time the service change is requested. If the water service registers consumption the customer will be removed from vacation status and returned to active service. [Ord. 658 § 4, 2014.]