**Job Title:** Receptionist/Cash Receipt Clerk II

**Pay Rate:** Grade 3 ($17.17hr.-$20.19hr.)

**Department:** Administration, City of Craig

**Immediate Supervisor:** Treasurer

**Date Revised:** July 9, 2020

**Position Summary**

The Receptionist/Cash Receipts Clerk II completes the necessary tasks relating to cash receipts and performs general office duties.

**Duties & Responsibilities**

Essential Duties and Responsibilities include but are not limited to:

**Cash Receipts**

* Receive and maintain accurate cash receipts records according to City procedures.
* Verify accuracy of Sales Tax Returns.

**General Office Duties**

* Provide initial customer relations and present the city as a whole in a positive manner.
* Answer all telephone calls and direct to appropriate staff.
* Occasional filing, scheduling, ordering, and distributing mail.
* Provide assistance for City Treasurer, City Administrator, City Clerk and Planner.
* All other general office duties as related.

**Additional Duties**

* Hours of work are 8 am to 5 pm. There are no flex hours allowed in for the Receptionist-Cash Receipt Clerk II. Must be at work station by 8 am daily. No overtime is required to perform the job.
* Lunch hour must be coordinated with other staff in the administration building. The front office will be covered with a staff member at all times.

**Qualifications**

* Must have high school diploma and one (1) year office experience.
* Must be prompt and courteous to all customers, have knowledge of office machines including fax, 10-key calculator, and computers.
* Must have basic Microsoft Office skills.
* Must be detail-oriented, punctual, flexible, able to meet deadlines, and able to multi task.

**Supervision**

Receptionist-Cash Receipt Clerk II works under the general supervision of, and is responsible to, the Treasurer. Receptionist-Cash Receipt Clerk II is part of the Finance Department and personnel may be interchanged.

**Language Skills**  
Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of customers or employees of the organization.

**Mathematical Skills**  
Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals. Ability to compute rate, ratio, and percent, and to draw and interpret bar graphs.

**Reasoning Ability**  
Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form. Ability to deal with problems involving several concrete variables in standardized situations.

**Physical Demands**  
The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit, stand, and walk. The employee must occasionally lift and/or move up to 50 pounds.

**Work Environment**

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. The work environment is an inside office structure Monday through Friday, 8 am to 5 pm, with little or no overtime. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The noise level in the work environment is usually moderate.

**Position & Benefits**

This is a full-time, hourly position with the City of Craig. Full medical, retirement, and leave benefits apply as defined in the City of Craig personnel manual. The City of Craig is an Equal Opportunity Employer.

*Note: Reference is made to The City of Craig Employee Handbook for subjects not included in this job description. The Handbook takes precedence over this job description.*

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**Printed Name**

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**Signature Date**

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**Director Date**